



Safety is Atmos Energy’s highest priority. If you suspect a natural gas leak in your home or outside, leave the area immediately and call Atmos Energy from a safe distance. Emergency lines are available 24 hours a day.

**Emergency Contact
1-866-322-8667 or 9-1-1**

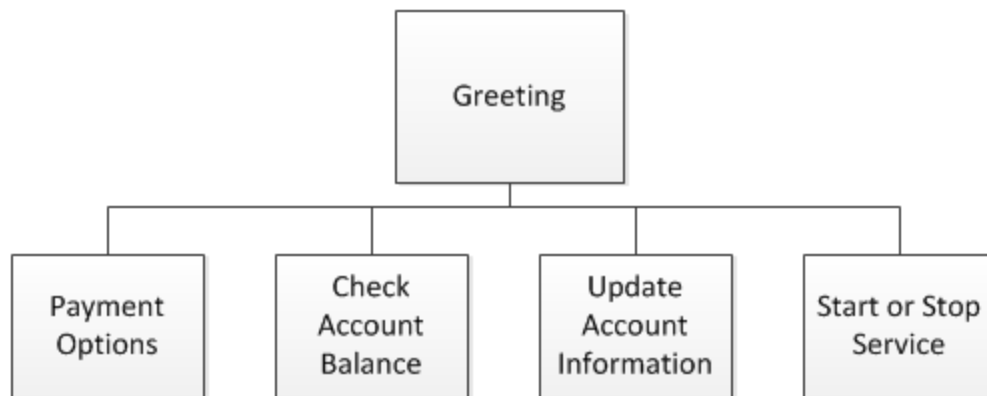
Phone system shortcut

Atmos Energy’s interactive voice response system can recognize your account by your phone number if you are calling from the primary phone number on the account.

If your phone number is not recognized, you can enter your phone number or your account number. Your account number is 10 digits in length and you can find it in the upper right corner of your bill labeled **Customer Number**.

If you have an amount due, the system will ask if you would like to make a payment. Simply say “yes”.

You can pay by credit or debit card or you can make a bank draft. You can also save your information for the next time you call or set up your account on auto pay to automatically make payments each month.



Main Menu: Once you reach the main menu, you can say: Payment Options, Check Account Balance, Start or Stop Service, Update Account Information, Budget Billing, or something else.

At any time, you can say “representative” to get to a customer service associate.